



## JUNIOR BUSINESS CONSULTANT, CLIENT DELIVERY & SUPPORT - TUNIS

Founded in 2004, Axe Finance is a global market-leading software provider focused on credit risk automation for lenders looking to provide an efficient, competitive, and seamless omnichannel financing journey. Axe Finance developed Axe Credit Portal (ACP), a future-proof AI-driven solution to automate the entire credit lifecycle from KYC to servicing including origination, credit scoring, and automatic decision-making. ACP is a multi-segment digital lending solution covering not only Retail, Commercial, Corporate, FIs, and Sovereign segments but also other specific types of lending such as embedded financing, and Islamic finance.

Joining Axe Finance is to become part of a fast-growing fintech company with a footprint in 32 countries and more than 45,000 users of our technology around the globe. We are currently seeking to hire highly motivated Consultants to join our Client Delivery & Support team.

### KEY RESPONSIBILITIES

- Collect and capture client's requirements and/or related change requests.
- Participate in scoping sessions with the client and reflect outputs in meeting minutes.
- Participate actively within the functional specification drafting exercise and collaborate with other team-members on the internal design workshops.
- Build system configurations, database querying, business processes and workflows in line with client requirements.
- Prepare Project documentation artefacts (Proof of Testing /User guides /Process Charts/Training support/ etc.)
- Initiate Test (cases /scenarios) preparation and Run it as part of the quality analysis exercise.
- Ensure client support activities and incidents/issues resolution during project testing transitions.
- Prepare/Submit Backlog and Gap documents to Product department.
- Assist with client support tasks as needed.
- Contribute to run client requests/projects such as change requests, upgrades, migrations etc.

### CANDIDATE PROFILE & REQUIREMENTS

- Degree in engineering, business administration or business analytics from a leading university.
- 0-2 years of experience in the IT/Finance field preferably within the fintech sector.
- Strong proficiency in SQL.
- Experience in software solution implementation projects preferably within the banking sector.
- Client-focused mindset and user experience awareness.
- Excellent problem-solving skills.
- Excellent organizational, multi-tasking & time management skills. Ability to prioritize and manage multiple projects simultaneously while maintaining deadlines.
- Demonstrated ability to work well in a team environment & across all levels of the organization.
- Excellent level of professional English/French required.

**START DATE:** Immediate



Focus · Expertise · Value

**APPLICATION:** Please send your CV to [hr@axefinance.com](mailto:hr@axefinance.com) with “JUNIOR BUSINESS CONSULTANT” in the subject line.



## JUNIOR INTEGRATION CONSULTANT, CLIENT DELIVERY & SUPPORT - TUNIS

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### KEY RESPONSIBILITIES

- Contribute to the deployment and integration of the solution with client's systems and ensure delivery in accordance with project timeline and deadlines.
- Collect and analyze client's requirements for new projects or major change requests.
- Participate in scoping sessions with the client and reflect outputs in the Minutes of meeting.
- Estimate technical work and propose solutions.
- Actively participate in technical specification drafting exercise and collaborate with other team members on the internal design workshops.
- Involved in the various phases of the deployment/integration process including technical documentation, testing, support etc.
- Run appropriate unit and global tests prior to delivery.
- Ensure user support during the technical tests.
- Train client end users as required.
- Ensure regular reporting to project and integration managers and flag alerts if needed.
- Share knowledge and provide guidance & support to new joiners and junior team members.
- Ensure client support activities and incidents/issues resolution during project testing transitions.
- Contribute to run client requests/projects such as change requests, upgrades, migrations etc.
- Contribute to client technical support tasks as needed.

### CANDIDATE PROFILE & REQUIREMENTS

- Degree in IT engineering from a leading university.
- 0-2 years of experience in the IT field deploying and integrating software/solutions preferably within the fintech sector.
- Strong proficiency in SQL Server, SSIS, SSRS, C#, WCF.
- Knowledge of AZURE, AWS, Google Cloud or Power BI are considered an advantage.
- Knowledge of & experience working on projects in the banking sector is highly preferred.
- International experience is considered an advantage.
- Client-focused mindset and user experience awareness.
- Excellent problem-solving skills.
- Excellent organizational, multi-tasking & time management skills. Ability to prioritize and manage multiple projects simultaneously while maintaining deadlines.
- Demonstrated ability to work well in a team environment & across all levels of the organization.
- Very good level of professional English/French is required.

**START DATE:** Immediate

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